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COVID-19 POLICY 2022

Special COVID-19 policy allow clients to choose between following options:

- 1) The guarantee of a monetary refund of the entire amount already paid, minus a cancellation fee of 500€. Refunds will be issued 180 days after the cancellation confirmation.
- 2) Reschedule the booking for a future date with no extra fee if they choose the same yacht and the same charter week. Rescheduling is subject to current prices and discounts which will apply.
- 3) Reschedule the booking for a future date if they choose new available charter week.
- 4) A credit note to be used with the same charter company equal to the amount already paid for a future charter, valid for 12 months from its issuance date.

In the following cases clients can have voucher for amount which has been received at our bank account-agency price:

- Lockdown in your country or in the country of embarkation at the date of departure
- Mandatory quarantine in your country or in the country of embarkation at the date of departure
- Travel ban issued by the government of your country with respect to the country of embarkation at the date of departure.

If a customer cancels between 90 days from the departure date and the Full Balance due date options for vouchers/credit notes are below:

1. Receive a credit note for the amount already paid for a future charter, valid for 12 months from its issuance date to be used with the same agent.
2. Reschedule the booking for a future date with no extra charge if they choose the same yacht and the same charter week.
3. Reschedule the booking for a future date if they choose new available charter week.

Rescheduling is subject to the current prices. Please note, you will have to pay the difference if the booking is more expensive and no refund will be given if the booking is cheaper.